

## Nelson, Bettie L

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**From:** Newman, Debbie J.  
**Sent:** Monday, January 13, 2003 4:44 PM  
**To:** 'Lori Burgoyne (602) 426-7166'; Nelson, Bettie L  
**Cc:** William.Bumgardner; kimberly.prchal; Unverdorben, Martin; Maher, R. J.; Tracey Pranaitis; Cathy Roberts  
**Subject:** RE: recording the charging of devices  
**Sensitivity:** Confidential

Lori - I understand that there were 3 lighters in the latest shipment of 31 that did not respond to initialization. The plan was to put these 3 lighters on ACCORD chargers for several days if necessary to see if they would respond. Please advise on the status of these 3 lighters. Lighters with the new computer chip are in short supply and we want to make sure we exhaust all efforts at the site to fix the problem before returning any lighters to Richmond.

Thanks.

Debbie J. Newman

Phone: (804) 752-5681  
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-----Original Message-----

**From:** Lori Burgoyne (602) 426-7166 [mailto:Lori.Burgoyne@mdsps.com]  
**Sent:** Wednesday, January 08, 2003 2:15 PM  
**To:** Bettie.L.Nelson  
**Cc:** William.Bumgardner; kimberly.prchal; Martin.Unverdorben; Deborah.J.Newman; Robert.J.Maher; Tracey Pranaitis; Cathy Roberts  
**Subject:** Re: recording the charging of devices  
**Sensitivity:** Confidential

Bettie,

We are in the process of charging all devices now. We will log the date of the charge on the comment section on the serial number tracking sheet.

Lori

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